



ICT20115 Certificate II in Information, Digital Media and Technology

National ID: ICT20115 | State ID: AVZ2

About this course

There is a demand in today's modern world for employees skilled in the field of digital media and information technology!

This entry-level qualification provides participants with the foundation skills to use information and communications technology (ICT) across many different industries.

Throughout this course, students will learn how to:

- Operate digital media safely
- Use technology for collaboration and sustainable computing
- Provide client interaction and workplace communication
- Protect and manage IT assets

Overview

Available all year, 2019

Broome Campus - Qualification details

-  Duration: **6 Months**
-  When: **Available all year**
-  How: **Face-to-face block delivery**
Face-to-face classroom delivery
Mixed mode
Online learning - flexible/self-paced
Part-time

Units

This is a suggested study plan. North Regional TAFE offers a variety of alternative units, and packaging rules apply to these selections. Your unit options will be discussed with you prior to enrolment.

Students must successfully complete 7 core and 7 elective units to be awarded this qualification.

Core

National ID	Unit Title
BSBSUS201	Participate in environmentally sustainable work practices
BSBWHS201	Contribute to health and safety of self and others
ICTICT201	Use computer operating systems and hardware
ICTICT202	Work and communicate effectively in an ICT environment
ICTICT203	Operate application software packages
ICTICT204	Operate a digital media technology package
ICTWEB201	Use social media tools for collaboration and engagement

Elective

National ID	Unit Title
ICTICT206	Install software applications
ICTICT209	Interact with ICT clients
ICTICT212	Incorporate Indigenous needs and perspectives into ICT environment
ICTSAS202	Apply problem-solving techniques to routine ICT malfunctions
ICTSAS204	Record client support requirements
ICTSAS206	Detect and protect from spam and destructive software
ICTSAS207	Protect and secure information assets

Study pathway

 [Certificate III in Information, Digital Media and Technology](#)

Job opportunities

- Trainee help desk assistant
- Records assistant
- PC support and maintenance trainee
- Junior support officer

Fees and charges

North Regional TAFE's **indicative fees for 2019** are available [here](#). These fees are indicative for local students enrolling full-time in Government-funded courses. Fees are calculated based on individual circumstances at the time of enrolment. Concessions for eligible certificate I - IV level courses, annual fee caps and other charges may apply.

For more information, please click [here](#).

VET Student Loans

VET Student Loans is an income contingent loan support available to eligible students studying a diploma level or above qualification. For more information, please click [here](#).



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Western Australia.*

International student fees

Fees, charges, available locations, applications, and enrolment procedures for international students are different to those applicable to local students. Please visit the [TAFE International WA website](#) to confirm available courses and fees. Tuition fees are paid through TIWA.

Please note, fees are subject to change.



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