

ICT20115 Certificate II in Information, Digital Media and Technology

National ID: ICT20115 | State ID: AVZ2

About this course

There is a demand in today's modern world for employees skilled in the field of digital media and information technology!

This entry-level qualification provides participants with the foundation skills to use information and communications technology (ICT) across many different industries.





Throughout this course, students will learn how to:

- Operate digital media safely
- Use technology for collaboration and sustainable computing
- Provide client interaction and workplace communication
- Protect and manage IT assets

Overview

Available all year, 2020

Qualification details

-  Duration: **6 Months**
-  Where: **Available at all campuses**
-  When: **Available all year**
-  How: **Distance learning**

Units

This is a suggested study plan. North Regional TAFE offers a variety of alternative units, and packaging rules apply to these selections. Your unit options will be discussed with you prior to enrolment.

Core

National ID	Unit Title
BSBSUS201	Participate in environmentally sustainable work practices
BSBWHS201	Contribute to health and safety of self and others
ICTICT201	Use computer operating systems and hardware
ICTICT202	Work and communicate effectively in an ICT environment
ICTICT203	Operate application software packages
ICTICT204	Operate a digital media technology package
ICTWEB201	Use social media tools for collaboration and engagement

Elective

National ID	Unit Title
ICTICT206	Install software applications
ICTICT209	Interact with ICT clients
ICTICT212	Incorporate Indigenous needs and perspectives into ICT environment
ICTSAS202	Apply problem-solving techniques to routine ICT malfunctions
ICTSAS204	Record client support requirements
ICTSAS206	Detect and protect from spam and destructive software
ICTSAS207	Protect and secure information assets

Study pathway

 [Certificate III in Information, Digital Media and Technology](#)

Job opportunities

- Trainee help desk assistant
- Records assistant
- PC support and maintenance trainee
- Junior support officer

Fees and charges

[Click here to view North Regional TAFE's 2020 indicative fees.](#) These fees are indicative for local students enrolling full-time in Government-funded courses. Fees are calculated based on individual circumstances at the time of enrolment. Concessions for eligible certificate I - IV level courses, annual fee caps and other charges may apply.

For more information, please click [here](#).

VET Student Loans

VET Student Loans is an income contingent loan support available to eligible students studying a diploma level or above qualification. For more information, please click [here](#).



*We're working for
Western Australia.*

Please note, fees are subject to change.



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