



# CHC32015 Certificate III in Community Services

National ID: CHC32015 | State ID: AWJ2

## About this course

### Make a real difference in peoples' lives.

The Certificate II in Community Services will provide participants with the practical skills and knowledge to work effectively with individuals and groups, in residential and community settings, to identify their needs and plan and develop appropriate services to meet those needs. Participants will learn about the community services sector including mental health, alcohol and other drug services, and domestic violence services.

### Participants will gain skills in:

- Effective communication
- Gathering, maintaining and providing information
- Advocacy and community development processes
- Ethical behaviour
- Legal responsibilities of community workers

As part of this qualification, participants will undertake a supervised or simulated work placement where they will be able to apply the skills and knowledge learned throughout the course.

This course is available at other campus locations upon request.

## Overview

Available all year, 2019

### Broome Campus - Qualification details



Duration: **1 Year**



When: **Available all year**



How: **Face-to-face block delivery**  
**Face-to-face classroom delivery**  
**Face-to-face classroom/campus delivery**  
**Face-to-face off campus delivery**  
**Mixed mode**  
**On the job/on location**  
**Online learning - flexible/self-paced**  
**Part-time**

## Units

This is a suggested study plan. North Regional TAFE offers a variety of alternative units, and packaging rules apply to these selections. Your unit options will be discussed with you prior to enrolment.

Students must successfully complete 7 core and 8 elective units to be awarded this qualification.

### Core

National ID	Unit Title
CHCCCS016	Respond to client needs
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTWHS002	Follow safe work practices for direct client care
HLTWHS006	Manage personal stressors in the work environment

## Elective

National ID	Unit Title
CHCAOD001	Work in an alcohol and other drugs context
CHCCDE003	Work within a community development framework
CHCDFV001	Recognise and respond appropriately to domestic and family violence
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCMHS001	Work with people with mental health issues
CHCPRT001	Identify and respond to children and young people at risk
HLTAID003	Provide first aid

## Study pathway

 [Certificate IV in Community Services](#)

## Job opportunities

 [Community care worker | Welfare support worker](#)

## Fees and charges

North Regional TAFE's **indicative fees for 2019** are available [here](#). These fees are indicative for local students enrolling full-time in Government-funded courses. Fees are calculated based on individual circumstances at the time of enrolment. Concessions for eligible certificate I - IV level courses, annual fee caps and other charges may apply.

For more information, please click [here](#).

### VET Student Loans

VET Student Loans is an income contingent loan support available to eligible students studying a diploma level or above qualification. For more information, please click [here](#).



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Western Australia.*

#### International student fees

Fees, charges, available locations, applications, and enrolment procedures for international students are different to those applicable to local students. Please visit the [TAFE International WA website](#) to confirm available courses and fees. Tuition fees are paid through TIWA.

**Please note, fees are subject to change.**



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