



# SIT30116 Certificate III in Tourism

National ID: SIT30116 | State ID: AZV7

## About this course

**Seeking a career that can take you places? A qualification in the tourism industry could land you employment anywhere in the world!**

The Certificate III in Tourism provides a pathway to work in a range of tourism industry sectors as a tour guide, tourism services coordinator, booking agent, sales consultant and much more. The majority of this course is self-paced via our online learning platform.

Students will work through the learning material and then complete the set tasks and activities outlined. Assessment is conducted by knowledge questions and practical tasks or projects. These may be assessed in the workplace or on campus through a real or simulated activity.

An essential part of this course is to undertake a work placement in the industry. If you are not already working in the industry, our lecturers can assist in finding you a work placement. The work placement chosen must meet the requirements of the course.

This course is available at other campus locations upon request.

**LOWER FEES**  
**LOCAL SKILLS**


This qualification is part of the [Lower fees, local skills](#) initiative, allowing students to pay just half of the standard course fees for training in 2020-21. This course is offered at the below campuses, subject to minimum numbers being met. Other locations may be available by arrangement.

## Overview

Available all year, 2019

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### Qualification details

-  Duration: **1 Year**
-  Where: **Available at all campuses**
-  When: **Available all year**
-  How: **Distance learning**

### Units

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This is a suggested study plan. North Regional TAFE offers a variety of alternative units, and packaging rules apply to these selections. Your unit options will be discussed with you prior to enrolment.

#### Core

National ID	Unit Title
SITTIND001	Source and use information on the tourism and travel industry
SITXCCS006	Provide service to customers
SITXCOM002	Show social and cultural sensitivity
SITXWHS001	Participate in safe work practices

#### Elective

National ID	Unit Title
BSBITU306	Design and produce business documents

National ID	Unit Title
BSBWOR203	Work effectively with others
SITTGDE001	Interpret aspects of local Australian Indigenous culture
SITTGDE002	Work as a guide
SITTGDE004	Lead tour groups
SITTGDE005	Prepare and present tour commentaries or activities
SITTGDE006	Develop and maintain the general and regional knowledge required by guides
SITTGDE007	Research and share general information on Australian Indigenous cultures
SITTTSL001	Operate online information systems
SITTTSL002	Access and interpret product information
SITTTSL005	Sell tourism products and services
SITTTSL006	Prepare quotations
SITTTSL007	Process reservations
SITTTSL008	Book supplier products and services
SITXCOM001	Source and present information

## Study pathway



[Diploma of Travel and Tourism Management](#)

## Job opportunities



[Tour guide | Tourism services coordinator](#)

### Other job titles may include:

- Booking agent
- Sales consultant
- Visitor Information Centre officer
- Travel advisor
- Museum attendant

## Fees and charges

[Click here to view North Regional TAFE's 2020 indicative fees.](#) These fees are indicative for local students enrolling full-time in Government-funded courses. Fees are calculated based on individual circumstances at the time of enrolment. Concessions for eligible certificate I - IV level courses, annual fee caps and other charges may apply.

For more information, please click [here](#).

### VET Student Loans

VET Student Loans is an income contingent loan support available to eligible students studying a diploma level or above qualification. For more information, please click [here](#).

**Please note, fees are subject to change.**