



# SIT40416 Certificate IV in Hospitality

National ID: SIT40416 | State ID: AZV8

## About this course

**A qualification in the dynamic hospitality industry could be your master key to new places, new people and new culture!**

Take your hospitality career to the next level by gaining the skills to work in a supervisory role. The Certificate IV in Hospitality will teach participants how to lead a team of staff by providing training and advice, maintaining a roster, managing diversity and addressing workplace conflicts.

Participants will also gain other management skills including maintaining a budget and transactions, and planning and costing basic menus.

This course is available at other campus locations upon request.

## Overview

**Available all year, 2019**

### Broome Campus - Qualification details



Duration: **1 Year**



When: **Available all year**



How:

**Face-to-face classroom delivery**  
**Mixed mode**  
**Online learning - flexible/self-paced**

## Units

This is a suggested study plan. North Regional TAFE offers a variety of alternative units, and packaging rules apply to these selections. Your unit options will be discussed with you prior to enrolment.

Students must successfully complete 9 core and 12 elective units to be awarded this qualification.

## Core

| National ID | Unit Title   |
|-------------|--|
| BSBDIV501   | Manage diversity in the workplace                      |
| SITHIND004  | Work effectively in hospitality service                |
| SITXCCS007  | Enhance customer service experiences                   |
| SITXCOM005  | Manage conflict  |
| SITXFIN003  | Manage finances within a budget                        |
| SITXHRM001  | Coach others in job skills                             |
| SITXHRM003  | Lead and manage people                                 |
| SITXMGT001  | Monitor work operations                                |
| SITXWHS003  | Implement and monitor work health and safety practices |

## Elective

| National ID | Unit Title                             |
|-------------|--|
| SITHFAB001  | Clean and tidy bar areas               |
| SITHFAB002  | Provide responsible service of alcohol |

| National ID | Unit Title   |
|-------------|--|
| SITHFAB004  | Prepare and serve non-alcoholic beverages              |
| SITHFAB005  | Prepare and serve espresso coffee                      |
| SITHFAB014  | Provide table service of food and beverage             |
| SITHFAB016  | Provide advice on food                                 |
| SITHIND001  | Use hygienic practice for hospitality service          |
| SITHIND002  | Source and use information on the hospitality industry |
| SITXFIN002  | Interpret financial information                        |
| SITXFSA001  | Use hygienic practices for food safety                 |
| SITXFSA002  | Participate in safe food handling practices            |
| SITXHRM002  | Roster staff   |

## Study pathway



[Diploma of Hospitality Management](#)

## Job opportunities



[Food and beverage supervisor | Front office supervisor](#)

### Other job titles may include:

- Gaming supervisor
- Concierge

## Fees and charges

North Regional TAFE's **indicative fees for 2019** are available [here](#). These fees are indicative for local students enrolling full-time in Government-funded courses. Fees are calculated based on individual circumstances at the time of enrolment. Concessions for eligible certificate I - IV level courses, annual fee caps and other charges may apply.

For more information, please click [here](#).

### VET Student Loans

VET Student Loans is an income contingent loan support available to eligible students studying a diploma level or above qualification. For more information, please click [here](#).

### International student fees

Fees, charges, available locations, applications, and enrolment procedures for international students are different to those applicable to local students. Please visit the [TAFE International WA website](#) to confirm available courses and fees. Tuition fees are paid through TIWA.

**Please note, fees are subject to change.**