



SIT20316 Certificate II in Hospitality

National ID: SIT20316 | State ID: AZW1

About this course

A qualification in the dynamic hospitality industry could be your master key to new places, new people and new culture!

If you want to work your way up the hospitality ladder, then the Certificate II in Hospitality is a great place to start. Students will gain practical skills in food and beverage preparation, including preparing and serving coffee and non-alcoholic beverages. Students will learn how best to interact with customers, while gaining skills in social and cultural sensitivity.

This qualification can be completed as part of a traineeship or through the VET delivered to secondary students program.

The hospitality industry employs hundreds of thousands of people across Australia. Demand for workers in this sector has traditionally been strong and employers are looking for those who are willing to develop their hospitality skills and knowledge. Start your journey today!

This course is available at other campus locations upon request.

Overview

Available all year, 2019

Broome Campus - Qualification details

-  Duration: **1 Year**
-  When: **Available all year**
-  How: **Face-to-face block delivery**
Face-to-face classroom delivery
Face-to-face classroom/campus delivery
Face-to-face off campus delivery
On the job/on location
Part-time

Units

This is a suggested study plan. North Regional TAFE offers a variety of alternative units, and packaging rules apply to these selections. Your unit options will be discussed with you prior to enrolment.

Students must successfully complete 6 core and 6 elective units to be awarded this qualification.

Core

| National ID | Unit Title |
|-------------|--|
| BSBWOR203 | Work effectively with others |
| SITHIND002 | Source and use information on the hospitality industry |
| SITHIND003 | Use hospitality skills effectively |
| SITXCCS003 | Interact with customers |
| SITXCOM002 | Show social and cultural sensitivity |
| SITXWHS001 | Participate in safe work practices |

Elective

| National ID | Unit Title |
|-------------|---|
| SITHCCC002 | Prepare and present simple dishes |
| SITHCCC003 | Prepare and present sandwiches |
| SITHFAB001 | Clean and tidy bar areas |
| SITHFAB002 | Provide responsible service of alcohol |
| SITHFAB003 | Operate a bar |
| SITHFAB004 | Prepare and serve non-alcoholic beverages |
| SITHFAB005 | Prepare and serve espresso coffee |
| SITHFAB007 | Serve food and beverage |
| SITXCOM001 | Source and present information |
| SITXFSA001 | Use hygienic practices for food safety |
| SITXFSA002 | Participate in safe food handling practices |

Study pathway



[Certificate III in Hospitality](#)

Job opportunities



[Food and beverage attendant](#)

Other job titles may include:

- Kitchen hand
- Bar/bottle-shop attendant

Fees and charges

North Regional TAFE's **indicative fees for 2019** are available [here](#). These fees are indicative for local students enrolling full-time in Government-funded courses. Fees are calculated based on individual circumstances at the time of enrolment. Concessions for eligible certificate I - IV level courses, annual fee caps and other charges may apply.

For more information, please click [here](#).

VET Student Loans

VET Student Loans is an income contingent loan support available to eligible students studying a diploma level or above qualification. For more information, please click [here](#).

International student fees

Fees, charges, available locations, applications, and enrolment procedures for international students are different to those applicable to local students. Please visit the [TAFE International WA website](#) to confirm available courses and fees. Tuition fees are paid through TIWA.

Please note, fees are subject to change.