



SIT50416 Diploma of Hospitality Management

National ID: SIT50416 | State ID: AZW2

About this course

A qualification in the dynamic hospitality industry could be your master key to new places, new people and new culture!

The Diploma of Hospitality Management has been designed for those already working in the hospitality industry, who are ready to step into a management role.

This qualification covers a range of managerial skills including:

- Rostering
- Budgeting
- Marketing
- People management

Participants will graduate with the skills to work as a bar, restaurant, gaming, kitchen or motel manager. There are also elective streams in this course including food and beverage, front of house and small business management, which allows participants to focus their study towards an employment outcome of choice.

This course is available at other campus locations upon request.

Overview

Available all year, 2019

Broome Campus - Qualification details

-  Duration: **18 Months**
-  When: **Available all year**
-  How: **Face-to-face classroom delivery**
Mixed mode
Online learning - flexible/self-paced

Units

This is a suggested study plan. North Regional TAFE offers a variety of alternative units, and packaging rules apply to these selections. Your unit options will be discussed with you prior to enrolment.

Students must successfully complete 13 core and 15 elective units to be awarded this qualification.

Core

National ID	Unit Title
BSBDIV501	Manage diversity in the workplace
BSBMGT517	Manage operational plan
SITXCCS007	Enhance customer service experiences
SITXCCS008	Develop and manage quality customer service practices
SITXCOM005	Manage conflict
SITXFIN003	Manage finances within a budget
SITXFIN004	Prepare and monitor budgets

National ID	Unit Title
SITXGLC001	Research and comply with regulatory requirements
SITXHRM002	Roster staff
SITXHRM003	Lead and manage people
SITXMGT001	Monitor work operations
SITXMGT002	Establish and conduct business relationships
SITXWHS003	Implement and monitor work health and safety practices

Elective

National ID	Unit Title
HLTAID003	Provide first aid
SIRXTAD003	Coach others for success
SIRXWHS002	Contribute to workplace health and safety
SITHFAB002	Provide responsible service of alcohol
SITHFAB004	Prepare and serve non-alcoholic beverages
SITHIND001	Use hygienic practice for hospitality service
SITHIND002	Source and use information on the hospitality industry
SITHIND004	Work effectively in hospitality service
SITXCCS002	Provide visitor information
SITXFIN001	Process financial transactions
SITXFIN002	Interpret financial information
SITXFSA001	Use hygienic practices for food safety

National ID	Unit Title
SITXHRM001	Coach others in job skills
SITXMPR002	Create a promotional display or stand
SITXWHS002	Identify hazards, assess and control safety risks

Job opportunities



[Restaurant manager](#) | [Function manager](#)

Other job titles may include:

- Bar manager
- Kitchen manager

Fees and charges

North Regional TAFE's **indicative fees for 2019** are available [here](#). These fees are indicative for local students enrolling full-time in Government-funded courses. Fees are calculated based on individual circumstances at the time of enrolment. Concessions for eligible certificate I - IV level courses, annual fee caps and other charges may apply.

For more information, please click [here](#).

VET Student Loans

VET Student Loans is an income contingent loan support available to eligible students studying a diploma level or above qualification. For more information, please click [here](#).

International student fees

Fees, charges, available locations, applications, and enrolment procedures for international students are different to those applicable to local students. Please visit the [TAFE International WA website](#) to confirm available courses and fees. Tuition fees are paid through TIWA.

Please note, fees are subject to change.