

ICT30118 Certificate III in Information, Digital Media and Technology

National ID: ICT30118 | State ID: BEH2

About this course

There is a demand in today's modern world for employees skilled in the field of digital media and information technology!

The Certificate III in Information, Digital Media and Technology has been tailored to meet the needs of an information communications technology (ICT) support worker.

This course covers:



- ICT legislation and policy requirements
- Building and maintaining computer equipment and systems
- How to best provide client support
- Networking
- Virtualisation
- Server administration

This qualification prepares participants for employment across a wide range of ICT areas, including technical support, network administration, web technologies, software applications and digital media technologies.

Overview

Available all year, 2020

Qualification details

-  Duration: **1 Year**
-  Where: **Available at all campuses**
-  When: **Available all year**
-  How: **Distance learning**

Units

This is a suggested study plan. North Regional TAFE offers a variety of alternative units, and packaging rules apply to these selections. Your unit options will be discussed with you prior to enrolment.

Core

National ID	Unit Title
BSBSUS401	Implement and monitor environmentally sustainable work practices
BSBWHS304	Participate effectively in WHS communication and consultation processes
ICTICT202	Work and communicate effectively in an ICT environment
ICTICT301	Create user documentation
ICTICT302	Install and optimise operating system software
ICTSAS308	Run standard diagnostic tests

Elective

National ID	Unit Title
ICTICT203	Operate application software packages
ICTICT303	Connect internal hardware components
ICTICT306	Migrate to new technology
ICTICT308	Use advanced features of computer applications
ICTSAS303	Care for computer hardware
ICTSAS304	Provide basic system administration
ICTSAS305	Provide ICT advice to clients
ICTSAS306	Maintain equipment and software
ICTSAS307	Install, configure and secure a small office or home office network
ICTWEB201	Use social media tools for collaboration and engagement
ICTWEB303	Produce digital images for the web

Job opportunities



[ICT help desk assistant | Technical support assistant](#)

Other job titles may include:

- Network support assistant

Fees and charges

[Click here to view North Regional TAFE's 2020 indicative fees.](#) These fees are indicative for local students enrolling full-time in Government-funded courses. Fees are calculated based on individual circumstances at the time of enrolment. Concessions for eligible certificate I - IV level courses, annual fee caps and other charges may apply.



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Western Australia.*

For more information, please click [here](#).

VET Student Loans

VET Student Loans is an income contingent loan support available to eligible students studying a diploma level or above qualification. For more information, please click [here](#).

Please note, fees are subject to change.



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