



Student Fair Treatment and Equal Opportunity Policy

Policy purpose

North Regional TAFE (NRT) is committed to providing fair treatment and equal opportunity for all individuals by ensuring that its programs and services are relevant, accessible, fair and inclusive.

North Regional TAFE is committed to providing students and prospective students with a working and learning environment which values diversity, respects differences and provides an environment that is safe, healthy, positive, supportive and free from all forms of harassment, bullying and discrimination.

Policy scope

This policy document applies to all students and prospective students, including those entitled to VET Student loans.

Fair treatment

North Regional TAFE is committed to promoting and practising fairness and equal opportunity for all its students. The College will endeavour to:

- provide a learning environment where the culture, experiences and diversity of students are recognised and supported
- ensure that promotional and learning resources do not use discriminatory language
- offer flexible entry, modes of study and support services, with the aim of making vocational education and training available to all students regardless of their socio-economic status, geographic location, race, gender and family responsibilities
- Promote, make available and publicise student support services available to assist students with special needs.

Student selection

North Regional TAFE has open, fair and transparent procedures, based on merit for making decisions about:

- the selection of students
- the treatment of students.

Potential Students seeking to enrol with NRT, regardless of their background, circumstances or eligibility for funding, will be assessed for entry to study through the same published entry requirements and through the same process.

Student complaints regarding fair treatment

North Regional TAFE is committed to providing a timely, fair and confidential academic and non-academic grievance handling procedure for all students and potential students. Refer to the Complaints Management Policy (QM001POL) and Complaint Procedure (QM002PRO) for information on how to lodge a complaint or grievance.

Alternatively North Regional TAFE values any feedback, suggestions or comment in relation to student fair treatment and or equal opportunity. North Regional TAFE has a Feedback Form that can be provided through any North Regional TAFE campus administration office, or alternatively by email feedback@nrtafe.wa.edu.au More information is available through our website <http://www.northregionaltafe.wa.edu.au/feedback>



Publication

This policy will be made available to students enrolled or intending to enrol with North Regional TAFE through publication on its website. It will also be provided in course induction packs where applicable.

QMS details

Responsible committee	Executive Management Team
Category	Student Services Information
Policy owner	Director Organisational Services
Policy number	CS005POL
Date approved	12 March 2018
Date of next review	15 July 2022
Related policies and documents	Equal Opportunity Act 1984 Western Australian Legislation Disability Support Procedure - CS002PRO Disability Access and Inclusion Plan 2017 - 2021 Complaints Management Policy - QM001POL Complaints Management Policy - QM001POL